

UNDER-BED 10 YEAR WARRANTY

Rev: April 2019

Teknoflor® provides a **10-Year Standard Performance Under-Bed Warranty** for TEK Five™ Transitional Pressure Sensitive Adhesive when used to bond to all CS Collection™, LT Plank, Teknoflor® and TUF STUF™ High Performance Flooring products to properly tested and prepared subfloors under non-bariatric hospital beds.

It is assumed that the installation will be done in a workmanlike manner using installation practices generally acceptable to the trade, and the installation must comply in strict accordance with all Teknoflor pre-installation and installation instructions. These instructions include, but are not limited to, proper acclimation of the flooring, adhesive & job site prior to the installation, moisture levels of the substrate, and environmental conditions such as temperature and humidity prior to, during, and after the installation. Prior to the commencement of the installation, the installer/contractor should consult the Product Data Sheets and label copy of the products being installed for any additional recommendations and installation procedures. The installation must follow the current product label and Teknoflor flooring installation guidelines to include all substrate preparation and installation instructions. Testing for concrete moisture is required to be performed in accordance with the latest edition of ASTM F1869 and ASTM F2170.

TEK Five™ Adhesive must be used in strict compliance with label instructions. The subfloor shall be dry, clean, smooth and structurally sound. The subfloor shall be free of dust, dirt, solvent, grease, oil, paint, wax, residual adhesive, adhesive removers, film-forming curing compounds, silicate penetrating curing compounds, sealing, hardening, parting or release compounds, alkaline salts, excessive carbonation or laitance, mold, mildew or any other substance that might interfere with a good bond. The floor should be swept clean and vacuumed prior to application of the TEK Five™ Adhesive. The flooring installation should be allowed to cure for the specified time or longer prior to subjecting the flooring to traffic. Lay in the flooring according to adhesive instructions. Adhesive must wet transfer 100% to flooring product to ensure proper bond. Adhesive working time will vary with the surface conditions and the ambient job site conditions. It is the sole responsibility of the contractor/installer to ensure that all instructions are strictly adhered to.

Some flooring products expand and contract due to climatic changes, and deform due to external stresses; however, flooring adhesives are designed only to adhere the flooring product to the substrate. If there is an adhesive bond failure or permanent indentation greater than 0.003 inch related to defective adhesive in the ten (10) years following installation, Teknoflor will be responsible for the repair or replacement of the installation, at Teknoflor' discretion, including material and reasonable labor charges. This warranty applies only to adhesive related bond failures or permanent indentations of fully cured adhesive since the manner and conditions of application and the structure of the flooring are beyond our control. These factors include the quantity of adhesive used, the workmanship of the installer, condition of the subfloor, stability of the flooring product or its suitability for this job, excessive moisture, or other conditions that may affect the installation.

Teknoflor specifically excludes any other warranty, expressed or implied, including merchantability and fitness for a particular purpose extending beyond the term of this written warranty. Teknoflor is not liable for any other damages or losses including consequential or incidental damages. This warranty does not cover improper installation problems to include substrate imperfections; staining due to mold, mildew or bacterial growth, or any other discoloration of the flooring; excessive moisture levels; improper maintenance; differences in color between flooring products; indentation within the floor covering or from early traffic, or use beyond that which the flooring product is designed, bond failures due to excessive moisture or hydrostatic pressure; or other inappropriate end-user activities. Claimant must maintain written documentation detailing proof of purchase and substrate moisture testing for the term of the warranty. Warranties for defective floor covering, substrates and underlayment preparation lie with the respective manufacturer or contractor and not with Teknoflor.

Teknoflor reserves the right to inspect the cause for any claim as deemed necessary. If any repairs are made to an installation prior to inspection by a Teknoflor designated representative, or prior to authorization by a Teknoflor designated representative, the warranty does not apply. This warranty is for the original purchaser of the floor and is transferable.

THIS WARRANTY APPLIES ONLY WHEN TEK FIVE™ ADHESIVE IS INSTALLED. WARRANTY IS VOID IF NOT USED.